

WE SUPPORT EVERY ONE

like they're the only one

OneSource™ is a free patient support program offered by Alexion and designed to support your specific needs throughout treatment.



**AT ONESOURCE, WE ARE BY YOUR SIDE
THROUGHOUT YOUR JOURNEY, FROM LEARNING
ABOUT YOUR CONDITION TO ACCESSING THE
THERAPY YOU'VE BEEN PRESCRIBED.
PATIENTS' NEEDS ARE OUR TOP PRIORITY.**

-ONESOURCE CASE MANAGER



Please see Important Safety Information throughout and scan QR code or see accompanying full Prescribing Information for STRENSIQ, including Patient Information and Instructions for Use.

GETTING TO KNOW ONESOURCE™

OneSource is a free, personalized patient support program offered by Alexion. Whether you're newly diagnosed or you have had hypophosphatasia (HPP) for years, our specialists will be by your side. We can help you make sense of your health insurance coverage, answer questions about your treatment with STRENSIQ® (asfotase alfa), and connect you to community resources.

We're committed to helping you start and stay on track with your prescribed treatment.

WE SEE HOW EACH PATIENT'S NEEDS ARE UNIQUE, AND WE'RE HERE TO HELP WITH YOURS.



INDICATION

What is STRENSIQ?

STRENSIQ is a prescription medicine used to treat people with perinatal/infantile- and juvenile-onset hypophosphatasia (HPP).

SELECT IMPORTANT SAFETY INFORMATION

What are the possible side effects of STRENSIQ?

STRENSIQ may cause serious side effects, including

- **Serious allergic (hypersensitivity) reactions** happened in some people who use STRENSIQ. Stop using STRENSIQ and go to the nearest hospital emergency room right away if you or your loved one have any of the signs and symptoms of a serious allergic reaction, including
 - Difficulty breathing
 - Swelling of your eyes, lips, or tongue
 - Hives
 - Feeling faint
 - Nausea or vomiting
 - Dizziness
 - Itching of your lips, tongue, or throat
 - Choking sensation

MEET YOUR SUPPORT TEAM

Your condition may be rare, but it's not rare to us. Our team of skilled professionals is here to help you along your treatment journey.



Case Manager

Your dedicated Case Manager is here to be your guide and give you the support you deserve—whatever your care plan may be. Your Case Manager can:

- Answer questions about hypophosphatasia (HPP), STRENSIQ, your insurance coverage, and more
- Provide support to help you prepare for your injection
- Help you avoid interruptions in treatment during insurance changes, travel plans, or other life events
- Provide ongoing education to support your treatment journey
- Help you get involved with the rare disease community through events and meetings



PANTHERx Rare

PANTHERx Rare is a specialty pharmacy that serves the needs of patients with HPP. They will:

- Work with your healthcare provider and insurance company to help get you access to STRENSIQ
- Help you enroll in the Alexion OneSource CoPay Program, if eligible
- Send you an FDA-cleared sharps disposal container for use after injections
- Provide ongoing support and set up regular shipments of medication



Please see additional Important Safety Information throughout and scan QR code or see accompanying full Prescribing Information for STRENSIQ, including Patient Information and Instructions for Use.

ONESOURCE™ SUPPORT SERVICES

With our experience and resources, we're here to help you feel supported every step of the way. Here's an overview of the services we offer.



Education

When you have questions about hypophosphatasia (HPP) or STRENSIQ® (asfotase alfa), we'll work to find the answers. Your dedicated Case Manager can provide you with:

- Educational materials about your condition
- Details about STRENSIQ
- Information about HPP



Community Connections

With OneSource by your side, you'll never have to go it alone. Connect with others in the rare disease community who understand your experience. We can share information about:

- In-person and online meetings and events specific to your condition
- Support and resources
- Advocacy groups
- A peer-to-peer program called **Peer Connects**



Health Insurance Navigation

Health insurance can be complicated. We're here to help make sense of it all.

Your Case Manager can help by:

- Providing information that explains your insurance coverage for STRENSIQ
- Addressing financial concerns or gaps in coverage



Ongoing Support

When life takes a turn, OneSource is ready to keep you on track. Your Case Manager is ready to help:

- Work with your healthcare provider and PANTHERx Rare to help you receive your medicine as prescribed
- Guide you through insurance changes
- Navigate your treatment through life events, such as getting married, starting a new job, moving, or traveling

SELECT IMPORTANT SAFETY INFORMATION

STRENSIQ may cause serious side effects, including (continued)

- **Skin thickening or pits at the injection site (lipodystrophy)** has happened several months after using STRENSIQ.
- **Calcium buildup in the eyes and kidneys** can occur if you or your loved one have HPP. Your healthcare provider should check the eyes and kidneys while you or your loved one use STRENSIQ.

**FIND MORE
INFORMATION
ABOUT COPAY
SUPPORT ON
PAGE 6**



Please see additional Important Safety Information throughout and scan QR code or see accompanying full Prescribing Information for STRENSIQ, including Patient Information and Instructions for Use.

MORE WAYS TO COUNT ON ONESOURCE™

Here are some additional services we provide to help support you with STRENSIQ® (asfotase alfa).

Financial Assistance



No matter what kind of insurance you have, we can provide information about resources available that may be able to help cover the costs for STRENSIQ.

If you have Medicare, Medicaid, or another federal- or state-funded insurance plan, we can connect you to third-party resources that may be able to help with financial assistance.

If you have commercial insurance, you may be eligible for the **Alexion OneSource CoPay Program**, which may be able to help cover some out-of-pocket treatment costs.

To be eligible, you must:

- ✓ Be signed up for patient services through OneSource
- ✓ Have commercial insurance
- ✓ Be prescribed STRENSIQ for an FDA-approved indication
- ✓ Reside in the United States or its territories

Talk to your healthcare provider, OneSource, or PANTHERx Rare for more information about financial assistance.

Injection Support



It may take a little time to get used to injections. We're here to support you as you prepare. If you have any questions about self-injecting or STRENSIQ, please reach out to OneSource or PANTHERx Rare.

In the meantime, here are a few tips that may help:

- ✓ **Ask questions:** It's important that you're informed and prepared for this transition. So don't be afraid to ask questions
- ✓ **Set routines:** One way to remember your injection is to do it at the same time every treatment day, in the morning before breakfast or at night before going to bed
- ✓ **Get help:** It may be helpful for a parent or caregiver to watch your first few self-injections so you can feel more confident
- ✓ **Plan ahead:** If you're traveling, pack your injection supplies and store your medication in your Travel Cooler (that can be obtained through your Alexion Case Manager). If needed, call airlines and hotels ahead of time to see if they can refrigerate your medicine

SELECT IMPORTANT SAFETY INFORMATION

STRENSIQ may cause serious side effects, including (continued)

- **Decreased efficacy.** Contact your healthcare provider if you or your loved one notice STRENSIQ is no longer working or experience worsening symptoms of HPP (e.g., increased respiratory support, increased difficulty walking, new fractures).



Please see additional Important Safety Information throughout and scan QR code or see accompanying full Prescribing Information for STRENSIQ, including Patient Information and Instructions for Use.

Check out AlexionOneSource.com for any future program additions or updates.

FREQUENTLY ASKED QUESTIONS

When you have questions, we're here to help find the answers.

Q If I'm not enrolled in the program, can I still call OneSource™?

Yes. OneSource is available to answer questions and provide you with educational materials related to your condition or treatment with STRENSIQ® (asfotase alfa). Some services, such as contacting your healthcare provider or navigating your health insurance coverage, may require enrolling in the program.

Q I've just been diagnosed. How can I learn more about hypophosphatasia (HPP)?

Our team is specially trained on HPP. Call us and we can provide you with educational materials and other useful resources. Remember, information from our specialists does not replace the medical advice of your healthcare provider.

Q Is there local support in my area that can help me with starting treatment?

Yes. Once you have your prescription, contact OneSource for more information.

Q Can I talk to other patients about their experience?

Yes. We can connect you with patients who are experiencing their own HPP journey through our phone-based **Peer Connects** program. We also have patient events and other initiatives where you can connect with the greater community. Call OneSource or visit AlexionOneSource.com for more information.

SELECT IMPORTANT SAFETY INFORMATION

The most common side effects of STRENSIQ include local skin injection-site reactions (red skin patches, bruising, color change, pain, itching, thinning, swelling, pits, and bumps) and calcium buildup in your eyes and kidneys.



Please see additional Important Safety Information throughout and scan QR code or see accompanying full Prescribing Information for STRENSIQ, including Patient Information and Instructions for Use.

Q What happens if my insurance or situation changes?

Your OneSource team can help you avoid interruptions in treatment when you experience changes in insurance coverage or other life events, such as moving or starting a new job. Call us and we will work with you and your healthcare provider so that the transition goes smoothly.

Q What will my out-of-pocket costs be?

OneSource can help you understand your insurance coverage and estimated out-of-pocket costs for your Alexion treatment. We can also provide information about options for accessing treatment regardless of your insurance coverage.

Q Does OneSource provide any financial assistance?

The Alexion OneSource CoPay Program may help cover some out-of-pocket treatment costs for eligible patients. If you have Medicare, Medicaid, or another federal- or state-funded insurance plan or if you don't qualify for the CoPay Program, we can connect you to third-party resources that may be able to help with financial assistance. To learn more, call us or visit AlexionOneSource.com.

ONESOURCE, A PATIENT SUPPORT PROGRAM FROM ALEXION, WAS GREAT. THEY EDUCATED ME ON HOW TO SAFELY TRAVEL WITH STRENSIQ AND THE INJECTION SUPPLIES WHILE I WAS IN EUROPE.

**-SHEILA
LIVING WITH HPP**

GETTING STARTED ON STRENSIQ

You don't have to be enrolled in OneSource™ to get information—simply call 1.888.765.4747 to ask questions. If English is not your preferred language, we will connect with you through one of our interpreters to make sure you get the support you need.

Ready to enroll in the program for personalized support from OneSource? You can access the form in 3 ways:



AlexionOneSource.com



Your healthcare provider's office



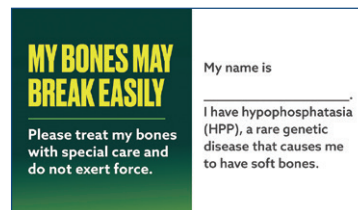
By calling 1.888.765.4747

Your healthcare provider will submit your prescription for STRENSIQ® (asfotase alfa) directly to PANTHERx Rare.

SHOW YOUR MEDICAL ALERT CARD

Carry this wallet-sized card with you to inform your healthcare provider and any lab personnel that you have hypophosphatasia (HPP) and are taking STRENSIQ. This may interfere with X-rays and other lab test results.

Contact OneSource for a copy of this medical alert card.



SELECT IMPORTANT SAFETY INFORMATION

STRENSIQ may affect other lab test results, therefore it is important that you present your Medical Alert Card to your healthcare team so they are aware that you are being treated with an alkaline phosphatase (ALP) replacement therapy which may cause incorrect results on certain laboratory tests.

HOW ONESOURCE WORKS WITH YOUR HEALTHCARE TEAM

After you make a treatment plan with your healthcare provider, OneSource is here to provide personalized support along the way.

✓ Support with insurance coverage and access to treatment

We're here to help if you or your healthcare provider needs information on insurance options, resources, or injection support. We can also provide information on available programs that may be able to help with out-of-pocket costs.

✓ Help avoiding interruptions in treatment

Life happens. That's why we're here to work with you and your healthcare provider to help you stay on track with treatment while traveling, moving, changing insurance, or experiencing other life events.

✓ Ongoing support throughout treatment

OneSource is by your side throughout your treatment journey. We're available to answer any questions that you or your healthcare provider may have about treatment logistics.

Information from OneSource is not intended to replace the medical advice of your doctor. If you have questions about your specific treatment plan, please reach out to your healthcare provider.

SELECT IMPORTANT SAFETY INFORMATION

STRENSIQ may affect other lab test results (continued)

Tell your doctor if you are pregnant or plan to become pregnant or are breastfeeding or plan to breastfeed.

These are not all the possible side effects of STRENSIQ. For more information, ask your healthcare provider or pharmacist. Call your healthcare provider for medical advice about side effects.

To report SUSPECTED SIDE EFFECTS, contact Alexion Pharmaceuticals, Inc. at 1-844-259-6783 or FDA at 1-800-FDA-1088 or www.fda.gov/medwatch



Please see additional Important Safety Information throughout and scan QR code or see accompanying full Prescribing Information for STRENSIQ, including Patient Information and Instructions for Use.

AT ONESOURCE™

we're by your side

Whether you've just been diagnosed or have had hypophosphatasia (HPP) for years, we have information and resources to help you navigate life with a rare disease. OneSource is a free patient support program offered by Alexion designed to support your specific needs throughout your HPP journey and treatment with STRENSIQ® (asfotase alfa).

GET IN TOUCH



PHONE: 1.888.765.4747
8:30 AM to 8 PM ET Monday-Friday



EMAIL: OneSource@Alexion.com



FIND INJECTION TIPS AND MORE
AT [AlexionOneSource.com](https://www.AlexionOneSource.com).

ADD ONESOURCE TO YOUR CONTACTS

1. Go to your camera on your mobile device.
2. Scan the QR code on the right.
3. The OneSource number, 1.888.765.4747, will be automatically added to your contact list so you'll recognize the caller.



This information is intended only for residents of the United States.

STRENSIQ, the STRENSIQ logo, ALEXION, and the OneSource logo are registered trademarks of Alexion Pharmaceuticals, Inc., and OneSource is a trademark of Alexion Pharmaceuticals, Inc.
© 2023, Alexion Pharmaceuticals, Inc. All rights reserved. US/ALL/0390 V2 09/2023